

Social Care Charging Policy Consultation

Closing Date 23/12/2024

Summary

As a summary, the main results are as follows:

- There were 73 responses to the consultation.
- 38% of respondents were a family member of a care services user, 25% an unpaid carer and 4% a care services user. 33% noted 'other'.
- 55% were aware of Cyngor Gwynedd's care charging policy, and the care services where a fee is currently charged, 45% were unaware.
 - o 15 respondents noted comments to accompany this question, the most common theme being that the Council had not contacted families or carers or heard from others.
- 72% of respondents chose 'no' as a response to the question of whether the charging policy makes it clear what fees unpaid carers must pay, while 28% chose 'yes'.
 - o 14 respondents noted comments to accompany this question, the most common theme being unclear/not understanding the policy.
- 71% of respondents chose to continue the policy where the Council has not been charging a fee for direct care for unpaid carers (where the service is in the name of the carer), 14% chose that it should not and 15% no strong opinion.
 - o 17 respondents noted comments to accompany this question, the most common theme being that charging would financially penalise carers / carers unable to afford to pay.
- 71% of respondents responded that the Council should not charge a fee for Mental Health support services for individuals not covered by Section 117 of the Mental Health act, with 21% stating it should and 8% no strong opinion.
 - o 15 respondents noted comments to accompany this question, the most common theme being that it should be free.
- As a response to the question 'if the Council charges a fee for attending day services, the fee should be charged by:' 42% chose a nominal 'flat' fee payable by all, 39% chose a fee that fully funds the cost of the service, but everyone has the right to an assessment to determine their contribution (up to the current maximum of £100 per week), and 18% no strong opinion.
 - o 26 respondents noted comments to accompany this question, the most common theme being should be free / disagree with charging a fee.

- 51% of respondents chose that the Council should not charge a fee for transport that does not qualify under part 4 and 5 of the Code of Practice (2014), with 32% choosing it should and 17% choosing no strong opinion.
 - 14 respondents noted comments to accompany this question, the most common theme being already providing their own transport.
- 48% of respondents chose that the changes would have a negative or little negative impact on the Welsh language, the opportunities for people to use Welsh and its status within the community, while 44% chose no impact, and 7% chose a positive or little positive impact.
- The majority 69% chose that the changes would have a negative or little negative impact on socio-economically disadvantaged people, while 17% chose no impact, and 14% chose a positive impact or little positive impact.
- Where appropriate, further analysis has been undertaken to show a response to the questions asked in the survey per response to the question 'Are you:'. This analysis has been included in Appendix A. As the number of respondents in some of the groups is low, care needs to be taken when looking at this analysis.

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1.0 Introduction

Cyngor Gwynedd's charge for care policy is intended to be updated to ensure that the policy is still in-keeping with the requirements of the Social Services and Well-being (Wales) Act 2014, which requires that no one pay more than they can reasonably afford.

The Council is required to review its fees in a timely manner to ensure that the fees charged reflect the actual costs of providing services.

To ensure a balanced and sustainable budget into the future, one consideration will be to implement the right for the Council to charge for certain services that have historically been free (for example day services).

The purpose of the consultation was to get your views on some of the aspects within the policy. The results of the consultation will feed into recommendations of policy modifications that will be presented to the Council's cabinet in early 2025.

The consultation closed on the 23rd of December 2024 at 5 o'clock.

There were 73 responses to the consultation.

2.0 Survey Results

2.1 Respondents

There were 72 responses to the question 'Are you:', the results are in the table below (Table 1).

Table 1 – Responses to the question 'Are you:' as number and percentage

Are you:	Number	Percentage
Other	24	33%
Family member of a care services user	27	38%
Care services user	3	4%
Unpaid carer	18	25%
Total	72	100%

38% (n=27) of respondents responding to the above question chose to be a 'care services user family member', 33% (n=24) chose 'other', 25% (n=18) chose 'unpaid carer' and 4% (n=3) chose 'care services user'.

Of the 24 respondents who chose other, the majority (n=18) did not indicate any additional comment. The remaining 6 respondents identified themselves as a social worker (n=2), a family member of a deceased person who was in care (n=1), a member of the public (n=1), a carer who is being paid (n=1) and an older person (n=1).

Where appropriate, further analysis has been undertaken to show the response of the different groups identified in table 1 to the questions asked in the survey. This analysis has been included in Appendix A. Some care should be used when looking at the responses by group in this table, as the number of respondents in some of the groups is low.

2.2 Awareness of Cyngor Gwynedd's charge for care policy, and the care services where a fee is currently charged

There were 73 responses to the question 'How aware are you of Cyngor Gwynedd's charge for care policy, and the care services where a fee is currently charged?:', the results are in the table below (Table 2).

Table 2 – Responses to the question 'How aware are you of Cyngor Gwynedd's care charging policy, and the care services where a fee is currently charged?' as number and percentage

Awareness	Number	Percentage
Not aware	33	45%
Aware	40	55%
Total	73	100%

55% (n=40) of respondents were aware of Cyngor Gwynedd's charge for care policy, and the care services where a fee is currently charged, while 45% (n=33) were unaware. An analysis of the responses to the above question was made by response to the question 'Are you', and the table is included in Appendix A.

There was an opportunity for additional comments on this question, and there were 15 comments. The main themes have been set out in the table below (Table 3).

Table 3 – The themes of the comments accompanying the question 'How aware are you of Cyngor Gwynedd's charge for care policy, and the care services where a fee is currently charged?' as a number

Theme	Number (15 responses)
Advice without contacting families or carers or having heard from others	5
Pay/contribute already	2
Aware but don't understand how it works	2
Need to contact individual users about charging fees	1
Need to be clearer what the 'Minimum Income Amount' equation is	1
Disagree with council charging fee	1
Consultation not open for long enough and at a busy time	1
Agree but need clarity	1
The person's personal situation	1
Is this free for adults who need it	1
Total Themes (not comments)	16

There were 16 main themes in these comments. The most common theme was that the Council had not contacted families or carers or having heard from others (n=5), then that they are paying/contributing already (n=2) and are aware but don't understand how it works (n=2).

2.3 Clarity of Charging Policy

There were 71 responses to the question 'Does the charging policy make it clear what fees unpaid carers must pay?', the results are in the table below (Table 4).

Table 4 – Responses to the question 'Does the charging policy make it clear what fees unpaid carers must pay?' as number and percentage

Does the charging policy make it clear	Number	Percentage
No	51	72%
Yes	20	28%
Total Everything	71	100%

The majority of respondents (72%, n=51) chose 'no' as a response to the question about the clarity of the fee charging policy unpaid carers must pay, with 28% (n=20) choosing 'yes'. An analysis of the responses to the above question was made by response to the question 'Are you', and the table is included in Appendix A.

There was an opportunity for additional comments on this question, and there were 14 comments. The main themes have been set out in the table below (Table 5)

Table 5 – Themes of comments accompanying the question 'Does the charging policy make it clear what fees unpaid carers must pay?' as a number

Theme	Number (14 responses)
Unclear / don't understand the policy	4
Report not referring to unpaid carers	1
Not sure how it works	1
Already contribute towards respite care	1
Not sure what's available for free for unpaid carers	1
Most carers are unaware of the policy, disabled people don't know a fee can be charged	1
No reply	1
Charging a fee for time in a unit can prevent carers from being able to work	1
Caring is a long-term responsibility	1
Haven't read the policy	1

Yes	1
Total Themes	14

The most common theme in the comments was unclear / don't understand the policy (n=4). A number of comments followed a similar theme including not sure how it works (n=1), not sure what is free for unpaid carers (n=1) and most carers not aware of the policy, disabled people not knowing a fee can be charged (n=1).

2.4 Fee for Direct Care for Unpaid Carers

There were 72 responses to the question 'Although it has the discretion to do so, the Council has not been charging a fee for direct care for unpaid carers (where the service is in the name of the carer). Should this policy continue?', the results are in the table below (Table 6).

Table 6 – Responses to question 'Although it has the discretion to do so, the Council has not been charging a fee for direct care for unpaid carers (where the service is in the name of the carer). Should this policy continue?' as number and percentage

Should this policy remain	Number	Percentage
No strong opinion	11	15%
Yes it should	51	71%
No it shouldn't	10	14%
Total Everything	72	100%

The majority, 71%, of respondents chose 'Yes it should' as a response to the question on whether this policy should remain (n=51), with 15% (n=11) choosing 'no strong opinion' and 14% (n=10) 'no it shouldn't'. An analysis of the responses to the above question was made by response to the question 'Are you', and the table is included in Appendix A.

There was an opportunity for additional comment on this question, and 17 comments were noted. The main themes have been set out in the table below (Table 7)

Table 7 – Themes of comments accompanying the question 'Although it has the discretion to do so, the Council has not been charging a fee for direct care for unpaid carers (where the service is in the name of the carer). Should this policy remain?' as a number

Theme	Number (17 responses)
Charging would financially penalise carers / carers unable to afford to pay	5
This can cause poverty or create financial pressure	2
The impact of caring on a person's ability to work	2

Don't understand what this is talking about	2
Need to make sure this doesn't cause hardship	1
Carers need to have time for their well-being to ensure they stay healthy	1
How have carers been consulted	1
The Council is in a challenging financial situation	1
Not sure	1
Adult day services should be free	1
It would be difficult for people without this service	1
Unpaid carers save money for council / person who needs care doesn't get the support they need	1
Total Themes	19

The most common theme in the comments was that charging a fee would financially penalise carers / carers unable to afford to pay (n=5). Further comments followed similar themes including this can cause poverty or create financial pressure (n=2) and need to ensure this does not cause hardship (n=1). Other themes came up including the impact of caring on a person's ability to work (n=2) and not understanding what this is talking about (n=2) among others.

2.5 Fee for Mental Health Support Services

There were 72 responses to the question 'The Council does not have the right to charge a fee for Mental Health services provided under Section 117 of the Mental Health Act (1983). Should the Council charge a fee for Mental Health support services for individuals not covered by Section 117 of the Mental Health act?', the results are in the table below (Table 9).

Table 8 – Responses to the question 'The Council does not have the right to charge a fee for Mental Health services provided under Section 117 of the Mental Health Act (1983). Should the Council charge a fee for Mental Health supportive services for individuals not covered by Section 117 of the Mental Health act?' as a number and percentage

Should the Council charge a fee	Number	Percentage
No strong opinion	6	8%
Yes	15	21%
No	51	71%
Total Everything	72	100%

The majority of respondents chose 'no' (71%, n=51) as a response to the question of whether the Council should charge a fee, with 21% (n=15) choosing 'yes' and 8% (n=6) 'no strong opinion'. An analysis of the responses to the above question was made by response to the question 'Are you', and the table is included in Appendix A.

There was an opportunity for additional comments on this question, and there were 15 comments. The main themes have been set out in the table below (Table 9).

Table 9 – The themes of the comments accompanying the question 'The Council does not have the right to charge a fee for Mental Health services provided under Section 117 of the Mental Health Act (1983). Should the Council charge a fee for Mental Health support services for individuals not covered by Section 117 of the Mental Health act?' as a number

Theme	Number (15 responses)
It should be free	4
Would this put more pressure or burden on the individual (financial or stress)	3
NHS should achieve this	2
Need to treat everyone the same	1
Patients not having to pay for long-term physical condition	1
Do not understand	1
Fee should be charged	1
Perhaps	1
Reducing independence	1
Unclear response - no category	1
Total Themes	16

The most common theme in the comments was that it should be free (n=4), this would put more pressure or burden on the individual (financial or stress) (n=3) and an NHS should achieve this (n=2).

2.6 Charge a fee for Attending Day Services

There were 66 responses to the question 'If the Council charges a fee for attending day services (service at a day centre outside the home, staffed). Should the fee be charged by:', the results are in the table below (Table 10).

Table 10 – Responses to question 'If the Council charges a fee for attending day services (service at a day centre outside the home, staffed). Should the fee be charged by:' as number and percentage

Should the fee be charged by	Number	Percentage
No strong opinion	12	18%
Nominal 'flat' fee payable by all	28	42%

A fee that fully funds the cost of the service, but everyone has the right to an assessment to determine their contribution (up to the current maximum of £100 per week).	26	39%
Total Everything	66	100%

Of those who responded to this question, 42% (n=28) chose 'a nominal 'flat' fee payable by all' and 39% (n=26) 'A fee that fully funds the cost of the service, but everyone has the right to an assessment to determine their contribution (up to the current maximum of £100 per week)'. 18% (n=12) chose 'no strong opinion'. An analysis of the responses to the above question was made by response to the question 'Are you', and the table is included in Appendix A.

There was an opportunity to provide additional comments on this question, and there were 26 comments. The main themes have been set out in the table below (Table 11)

Table 11 – Themes of comments accompanying the question 'If the Council charges a fee for attending day services (service in a day centre outside the home, staffed). Should the fee be charged by:' as a number

Theme	Number (26 responses)
Should be free / disagree with charging a fee	7
Daycare has an impact on well-being and independence	5
The question should include an option not to charge a fee	3
Day services enable carers to work	2
Additional pressure	2
Charging a fee leads to care staff being cut	2
Charging a fee leads to unpaid carers stopping working to provide care	2
Understand that the Council needs to raise money but this should be in other departments	1
Assessment required if fee is to be charged	1
Charging a fee negatively impacts care and leads people to seek residential care that is not available.	1
Don't understand why dementia isn't part of the NHS	1
Discretion if 2 family members are in daycare	1
Fee should be different depending on care needs	1
Any fee is likely to have a negative impact on the households that need them	1
Day services give time to carers, and provide a change to the person being looked after	1

Happy to pay if the service is improved	1
Some can't afford to pay a fee	1
Total Themes	33

The most common theme in these comments was that it should be free / disagree with charging a fee (n=7), discussing daycare having an impact on well-being and independence (n=5) and the question should include an option not to charge a fee (n=3).

2.7 Charging a Fee for Transport

There were 72 responses to the question 'Should the Council charge a fee for transport that does not qualify under part 4 and 5 of the Code of Practice (2014)?', the results are in the table below (Table 12).

Table 12 – Responses to the question 'Should the Council charge a fee for transport that does not qualify under part 4 and 5 of the Code of Practice (2014)?' as number and percentage

Charging a fee for transport	Number	Percentage
No strong opinion	12	17%
Yes	23	32%
No	37	51%
Total Everything	72	100%

Just over half of respondents (51%, n=37) chose 'no' as a response to the question of charging a fee for transport, while 32% (n=23) chose 'yes' and 17% (n=12) chose 'no strong opinion'. An analysis of the responses to the above question was made by response to the question 'Are you', and the table is included in Appendix A.

There was an opportunity for additional comments on this question, and there were 14 comments. The main themes have been set out in the table below (Table 13)

Table 13 – Themes of comments accompanying the question 'Should the Council charge a fee for transport that does not qualify under part 4 and 5 of the Code of Practice (2014)?' as a number

Theme	Number (14 responses)
Provide transport themselves already	3
Transport should be free / unfair for the individual to pay	2
Maybe make a contribution	2
Unfair to put financial restrictions on users	1
Charging the individual an affordable OS fee	1
I hope to be able to avoid charging a fee but if essential, a fair fee should be charged	1
Not Everyone is able to pay any extra fee	1

Pay for transport already	1
Fair to pay for transport	1
Unclear response - no theme specified	1
Total Themes	14

The most common themes as a response to this question were already providing their own transport (n=3), transport should be free / unfair for the individual to pay (n=2) and perhaps make a contribution (n=2).

3.0 Results: Your Opinion

3.1 Impact on the Welsh language, opportunities for people to use Welsh and its status within the community

There were 70 responses to the question 'What do you think the impact of these changes would be on the Welsh language, the opportunities for people to use Welsh and its status within the community', the results are in the table below (Table 14).

Table 14 – Responses to the question 'What do you think would be the impact of these changes on the Welsh language, the opportunities for people to use Welsh and its status within the community:' as a number and percentage

Impact on the Welsh language	Number	Percentage
Positive impact	4	6%
Little positive impact	1	1%
No impact	31	44%
Negative impact	26	37%
Little negative impact	8	11%
Total Everything	70	100%

The majority (48%, n=34) chose that the changes would have a 'negative impact' or 'little negative impact' on the Welsh language, the opportunities for people to use Welsh and its status within the community, while 44% (n=31) chose 'no impact', and 7% (n=5) chose 'positive impact' or 'little positive impact'.

There was an opportunity for additional comments on this question, and there were 15 comments. The main themes have been set out in the table below (Table 15).

Table 15 – Themes of comments accompanying the question 'What do you think the impact of these changes would be on the Welsh language, the opportunities for people to use Welsh and its status within the community:' as a number

Theme	Number (15 responses)
Don't see an impact on the Welsh language	2
Don't see how this is relevant	2
Bilingual where possible if not affecting quality of care	1
Need more support for people with additional communication needs	1
Welsh language local services will close	1
Local care is often in Welsh	1
Gwynedd is poorer will the language therefore be affected	1
Help to socialise if able to meet Welsh speaking people	1
Welsh language can be a barrier to the level of care available as it affects the ability of non-Welsh speakers to be carers	1
Reduced access to services negatively impacts Number of things including Welsh	1
Not being able to meet other Welsh speakers as you cannot afford travel or the services is discriminatory	1
Is the language seen as more important than care?	1
No theme	1
No response	1
Total Themes	16

3.2 Impact on socio-economic disadvantaged people

There were 70 responses to the question 'What do you think would be the impact of these changes on people facing socio-economic disadvantage? ', the results are in the table below (Table 16).

Table 16 – Responses to the question 'What do you think would be the impact of these changes on socio-economic disadvantaged people?' as number and percentage

Impact on socioeconomically disadvantaged people	Number	Percentage
Positive impact	7	10%
Little positive impact	3	4%
No impact	12	17%
Negative impact	41	59%
Little negative impact	7	10%
Total Everything	70	100%

The majority (69%, n=48) chose that the changes would have a 'negative impact' or 'little negative impact' on socio-economically disadvantaged people, while 17% (n=12) chose 'no impact', and 14% (n=10) chose 'positive impact' or 'little positive impact'.

4.0 Equality Question Results – About You

The tables below (Table 17 - 25) contain responses to the equality questions included in the consultation.

4.1 Gender

Table 17 – Responses to the question of 'Gender'

Sex	Number	Percentage
I identify in a different way	1	1%
Male	26	36%
Female	41	57%
I prefer not to say	4	6%
Total Everything	72	100%

4.2 Age Group

Table 18 – Responses to the question 'Identify your age group'

Age Group	Number	Percentage
25 – 34 years old	4	6%
35 – 44 years old	13	18%
45 - 54 years old	19	26%
55 – 64 years old	14	19%
65 – 74 years old	12	17%
75 – 84 years old	5	7%
I prefer not to say	5	7%
Total Everything	72	100%

4.3 Welsh language skilld

Table 19 – Responses to the question 'How would you describe your Welsh language skills?'

How would you describe your Welsh language skills?	Number	Percentage
Other	4	6%
Can't speak or understand Welsh	11	16%
I prefer not to say	6	9%
Speak, read and write – learning	4	6%
Speak, read and write fluently	34	49%
Speak, read and write, but not very confidently	8	11%
Speak, but don't read or write	3	4%
Total Everything	70	100%

4.4 Nationality or national identity

Table 20 – Responses to the question 'Nationality or national identity?'

Nationality or national identity	Number	Percentage
Other	3	4%
Welsh	46	65%
I prefer not to say	4	6%
British	12	17%
English	6	8%
Total Everything	71	100%

4.5 Race

Table 21 – Responses to the question 'What is your race?'

Race	Number	Percentage
Other	2	3%
Asian	1	1%
I prefer not to say	4	6%
White	64	90%
Total Everything	71	100%

4.6 Religion

Table 22 – Responses to the question 'What is your religion?'

Religion	Number	Percentage
Other	3	4%
Buddhist	2	3%
Christian	35	49%
No religion	25	35%
I prefer not to say	6	8%
Total Everything	71	100%

4.7 Sexuality

Table 23 – Responses to the question 'Which of these best describes you?'

Sexuality	Number	Percentage
Other	3	4%
Bisexual	2	3%
Gay / lesbian	1	1%
I prefer not to say	8	11%
Heterosexual / Straight	56	80%
Total Everything	70	100%

4.8 Gender Identity

Table 24 – Responses to the question 'Has your gender identity changed from what was determined at birth? (for example you are transgender or trans etc)'

Has your gender identity changed from what was set at birth?	Number	Percentage
I prefer not to say	8	11%
No	61	87%
Yes	1	1%
Total Everything	70	100%

4.9 Disability

Table 25 – Responses to the question 'Section 6 (1) of the Equality Act 2010 states that an individual is disabled if: a. the person has a physical or mental impairment, and b. The impairment has a significant and long-term adverse impact on the individual's ability to carry out normal day-to-day activities. Using this definition, do you consider yourself a disabled person?'

Do you consider yourself a disabled person?	Number	Percentage
I prefer not to say	10	14%
No	47	66%
Yes	14	20%
Total Everything	71	100%

Appendix A

Where appropriate, further analysis has been undertaken to show the response of the different groups identified in table 1 to the questions asked in the survey. This analysis is included below. Some care should be used when looking at the responses by group in this table, as the number of respondents in some of the groups is low.

Table 26 – Responses to the question 'How aware are you of Cyngor Gwynedd's charge for care policy, and those care services where a fee is currently charged?' as a number and percentage per response to the question 'Are you:'

Are you:	Awareness of the charge for care policy	Number	Percentage
Other	Not aware	10	42%
	Aware	14	58%
Family member of a care services user	Not aware	13	48%
	Aware	14	52%
Care services user	Not aware	3	100%
	Aware	0	0%
Unpaid carer	Not aware	7	39%
	Aware	11	61%
Not specified	Aware	1	
	Total Everything	73	

Table 27 – Responses to the question 'Does the charging policy make it clear what fees unpaid carers must pay?' as a number and percentage per response to the question 'Are you:'

Are you:	Is the policy clear	Number	Percentage
Other	No	17	74%
	Yes	6	26%
Family member of a care services user	No	20	77%
	Yes	6	23%
Care services user	No	2	67%
	Yes	1	33%
Unpaid carer	No	12	67%
	Yes	6	33%
Not specified	Yes	1	
	Total Everything	71	

Table 28 – Responses to the question 'Although it has the discretion to do so, the Council has not been charging a fee for direct care for unpaid carers (where the service is in the name of the carer). Should this policy remain?' as a number and percentage per response to the question 'Are you:'

Are you:	This policy should remain?	Number	Percentage
Other	No strong opinion	4	17%
	Yes	13	54%
	No	7	29%
Family member of a care services user	No strong opinion	4	15%
	Yes	20	74%
	No	3	11%
	No strong opinion	1	33%

Care services user	Yes	2	67%
Unpaid carer	No strong opinion	1	6%
	Yes	16	94%
Not specified	No strong opinion	1	
	Total	72	

Table 29 – Responses to the question "The Council is not entitled to charge a fee for Mental Health services provided under Section 117 of the Mental Health Act (1983). Should the Council charge a fee for Mental Health support services for individuals not covered by Section 117 of the Mental Health act?" as a number and percentage per response to the question 'Are you:'

Are you:	The Council should charge a fee?	Number	Percentage
Other	Yes	11	46%
	No	13	54%
Family member of a care services user	No strong opinion	3	11%
	Yes	3	11%
	No	21	78%
Care services user	No	2	100%
Unpaid carer	No strong opinion	3	17%
	Yes	1	6%
	No	14	78%
Not specified	No	1	
	Total Everything	72	

Table 30 – Responses to the question 'If the Council charges a fee for attending day services (service at a day centre outside the home, staffed). Should the fee be charged by: ' as a number and percentage per response to the question 'Are you:'

Are you:	Row labels	Number	Percentage
Other	No strong opinion	1	4%
	Nominal 'flat' fee payable by all	10	43%
	A fee that fully funds the cost of the service, but everyone has the right to an assessment to determine their contribution (up to the current maximum of £100 per week).	12	52%
Family member of a care services user	No strong opinion	8	33%
	Nominal 'flat' fee payable by all	9	38%
	A fee that fully funds the cost of the service, but everyone has the right to an assessment	7	29%

	to determine their contribution (up to the current maximum of £100 per week).		
Care services user	No strong opinion	3	100%
Unpaid carer	Nominal 'flat' fee payable by all	8	53%
	A fee that fully funds the cost of the service, but everyone has the right to an assessment to determine their contribution (up to the current maximum of £100 per week).	7	47%
Not specified	Nominal 'flat' fee payable by all	1	
	Total Everything	66	

Table 31 – Responses to the question ‘Should the Council charge a fee for transport that does not qualify under part 4 and 5 of the Code of Practice (2014)? as a number and percentage per response to the question ‘Are you:’

Are you:	The Council should charge a fee?	Number	Percentage
Other	No strong opinion	3	13%
	Yes	12	50%
	No	9	38%
Family member of a care services user	No strong opinion	6	22%
	Yes	7	26%
	No	14	52%
Care services user	No strong opinion	1	33%
	No	2	67%
Unpaid carer	No strong opinion	2	12%
	Yes	4	24%
	No	11	65%
Not specified	No	1	
	Total Everything	72	